Dexterity

// company profile · 2026

# Transforming ideas into intelligent solutions.

Software engineering, cloud, artificial intelligence and systems integration for businesses across South Africa and the African continent.

```
$ dexterity init --client "your-business"
✓ requirements analysed
✓ architecture designed
✓ ci/cd pipeline configured
$ dexterity deploy --env production
✓ live · secure · scalable
```

**DEXTERITY HOLDINGS TECHNOLOGIES (PTY) LTD**
6 Impala Road, Mooikloof, Pretoria, Gauteng, 0081
dexteritysolutions.co.za

01 / Who we are

# An engineering partner for ambitious African businesses

Dexterity Holdings Technologies (Pty) Ltd, trading as Dexterity, is a South African technology company based in Pretoria.

We design, build and run secure software platforms that automate operations and help organisations scale. From pharmacy dispensing and medical aid claims to ERP, payroll and AI assistants, we combine industry knowledge, modern engineering and strategic consulting to deliver systems that are reliable on day one and ready for tomorrow.

We work as an extension of our clients' teams: we listen first, design around real business processes, ship in short iterations and stay on to host, monitor and support what we build.

| 8 | 12+ | 18 | 3 |
|---|---|---|---|
| service lines | software products | industries | cloud platforms |

// vision

**To become Africa's leading provider of intelligent software and digital transformation solutions.**

// mission

**To deliver reliable, scalable software that simplifies operations and creates measurable value for our clients.**

// company information

| | |
|---|---|
| Registered name | **Dexterity Holdings Technologies (Pty) Ltd** |
| Trading name | Dexterity |
| Company type | Private company, registered with the CIPC |
| Registered address | 6 Impala Road<br>Mooikloof, Pretoria<br>Gauteng, 0081<br>South Africa |
| Website | dexteritysolutions.co.za |
| Email | hello@dexteritysolutions.co.za |
| Footprint | South Africa, serving clients across Africa |

// our values

**Innovation**
Practical use of new technology where it adds value.

**Integrity**
Honest advice, transparent pricing, no lock-in.

**Excellence**
Clean code, tested releases, attention to detail.

**Customer success**
We measure ourselves by our clients' results.

**Accountability**
Clear ownership from first meeting to support.

**Reliability**
Secure, monitored systems that stay up.

02 / What we do

# Eight service lines, one accountable team

Clients can start with a single service, such as an integration or a dashboard, or hand us the full lifecycle from strategy to support.

### Software Development 01

Custom business systems built around the way you work, for web, mobile and desktop.

Enterprise apps · SaaS platforms · APIs · Mobile apps · Legacy modernisation

### IT Consulting 02

Independent advice that turns business goals into a realistic, costed technology plan.

Digital transformation · Enterprise architecture · Process improvement · Roadmaps

### Systems Integration 03

Connecting the systems you already own so data flows once, accurately, without re-capturing.

ERP & accounting · Payment gateways · WhatsApp, SMS & email · Medical aid switching

### Artificial Intelligence 04

Applied AI that removes manual work: assistants, document reading and prediction.

AI assistants & chatbots · OCR & documents · Machine learning · Computer vision

### Data & Analytics 05

One trusted view of the business, with dashboards leadership actually uses.

Power BI dashboards · Data warehousing · Forecasting · KPI monitoring

### Cloud & DevOps 06

Modern hosting and automated delivery pipelines that make releases safe and routine.

Cloud migration · Docker & Kubernetes · CI/CD · Managed hosting

### Cybersecurity 07

Protecting systems and data, and helping clients meet POPIA and industry obligations.

Identity & access · Security assessments · Encryption · Backup & recovery

### Healthcare Technology 08

Specialist systems for pharmacies and healthcare providers, designed around clinical and claims workflows.

Pharmacy & POS · Dispensing · Medical aid claims · Compliance reporting

What every client gets

| Clear quotes | Visible progress | Secure hosting | Training & support |
|---|---|---|---|
| Scope, timeline and price agreed in writing before work starts. | Regular demos of working software, not just status reports. | Monitoring, backups and renewals managed on your behalf. | Your team is trained at go-live and supported afterwards. |

03 / Products

# The Dexterity product suite

Ready-built platforms already running real businesses. We configure them to yours, host them and support them. Book a demo of any product at dexteritysolutions.co.za.

### PharmPulse

HEALTHCARE · PHARMACY

Dispensing, point of sale, stock and batches, and medical aid claims, with labels and an owner dashboard.

In production at Pivot Pharmacy

### InsuPulse

INSURANCE · ADMINISTRATION

Funeral and life scheme administration: WhatsApp sign-ups, instant policy issue, premiums, KYC and claims.

insupulse.co.za · in production at Rest Assured

### MerchPulse

FMCG · MERCHANDISING & SALES

WhatsApp store check-ins, stock checks, issues, live visits and coverage for brands selling through retail chains.

In production at Lulu Tissues

### PostPulse

MARKETING · SOCIAL PUBLISHING

AI-assisted campaigns for every brand: captions in the brand's voice, branded images and queued posts.

Coming soon · early access open

### Konke

SERVICES · BOOKINGS

WhatsApp bookings and business management for barbers, salons, spas, car washes, car rental and more.

Live at konke.dexteritysolutions.de

### Tuma-Me

LOGISTICS · ZIMBABWE

Send anything, anywhere: customers matched with drivers and transport operators, with upfront rates and tracking.

Live at tuma-app.net

// also from dexterity ERP · CRM · HR & Payroll · Inventory · Finance · School · Church · Fleet · AI assistants

## Industries we serve

Healthcare · Insurance · Financial services · Banking · Retail · Education · Transport & logistics · Government · Agriculture · Manufacturing · Mining · Construction · Hospitality · Telecoms · Faith-based · Non-profit · Professional services · Environmental

// see it live

## Book a product demo

Every product has its own page with features, how it works and a demo form.

dexteritysolutions.co.za/#products

04 / Technology

# A modern, proven engineering stack

We choose mainstream, well-supported technology so the systems we build are easy to maintain, secure and affordable to run.

| | |
|---|---|
| Languages | Python · C# · Java · TypeScript · JavaScript · SQL · Dart |
| Frontend | React · Next.js · Flutter · HTML5 · CSS3 |
| Backend | FastAPI · ASP.NET Core · Node.js · Django · Flask |
| Data | PostgreSQL · SQL Server · MySQL · Redis · MongoDB · Firebird |
| Cloud | Microsoft Azure · AWS · Google Cloud |
| DevOps | Docker · Kubernetes · GitLab CI · GitHub · Caddy |
| AI | OpenAI · Azure AI · Google Gemini · Anthropic · Hugging Face |

## How we deliver

| 01 | 02 | 03 | 04 | 05 | 06 |
|---|---|---|---|---|---|
| **Discover** | **Design** | **Build** | **Test** | **Deploy** | **Support** |
| Requirements, analysis and scope | Architecture and UI/UX | Agile sprints with code review | QA, security and UAT | CI/CD, rollout and training | Monitoring and maintenance |

## Ways to work with us

**Fixed-scope projects**
A defined system or integration delivered to an agreed scope, timeline and price.

**Product subscriptions**
A Dexterity platform configured for you, hosted and supported for a monthly fee.

**Managed hosting & support**
We host, monitor, back up and maintain your systems, with renewals and uptime tracked for you.

**Consulting & dedicated teams**
Architects and engineers who join your team for strategy, reviews or ongoing development.

05 / Partners

# Trusted by our partners

We build long-term relationships across insurance, healthcare, manufacturing and environmental consulting, in South Africa and Zimbabwe.

INSURANCE · SOUTH AFRICA

**Rest Assured Funeral Plan**

A tailor-made insurance administration platform for policies, members, premiums and claims, now InsuPulse.

HEALTHCARE

**Pivot Pharmacy**

Pharmacy management, dispensing and medical aid claims on PharmPulse.

ENTERPRISE · ZIMBABWE

**Inter Africa Business**

Cross-border digital transformation and enterprise platforms.

MANUFACTURING · FMCG

**Lulu Tissues**

Merchandising and sales management on MerchPulse.

ENVIRONMENTAL · ZIMBABWE

**Shaynuel Environmental Consultancy**

Website, client portal and staff desk for quotations, reports and ZIMRA dates.

**Integrations we work with:** Microsoft, AWS, Google Cloud, Meta WhatsApp Business, Ozow, PayFast, Stripe, and South African medical aid switches including Mediswitch and Medikredit.

Why Dexterity

01 **Industry depth**
We learn how your industry works (healthcare, retail, finance and more) before we write code.

02 **End-to-end ownership**
One team from strategy and design through hosting and support.

03 **Built for Africa**
Local payment gateways, medical aids, WhatsApp and low-bandwidth realities.

04 **Security by default**
Encryption, access control, backups and POPIA-aware design as standard.

05 **Ready-made products**
Proven platforms shorten delivery and lower cost.

06 **Transparent & accountable**
Clear quotes, visible progress, and support that answers.

// next step

## Have a project in mind?

A short discovery call is the fastest way to a clear plan and estimate.

hello@dexteritysolutions.co.za

Dexterity

// 06 / contact

# Let's build something intelligent.

Tell us about your project. We'll respond within one business day with next steps and, where possible, a first estimate.


// email
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Pretoria, South Africa
Serving clients across Africa




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